

DELIVERY INFORMATION & FURTHER T&C'S

DELIVERY INFORMATION

At Just-Sweets we want to offer you the best shipping, no matter where you live. With thousands of customers across the UK, ensuring that we provide the very highest levels of service is our top priority

Please note some items may have longer delivery times due to preparation which is stated in the product descriptions. Please ensure to check all product descriptions for the most accurate delivery schedule.

DELIVERY OPTIONS AND COURIERS

England, Scotland & Wales Delivery Via Evri

The cost of shipping your order will be calculated and stated on the checkout page.

The primary courier service used for UK mainland deliveries is Evri.

Tracking details will be provided to you post purchase, you can find them in your order details page if you created an account and were logged in when you placed the order.

EXCHANGES & RETURNS

Due to the nature of our products, **we do not accept any exchanges or returns.**

If our courier is unable to deliver your order and the product is returned to us we will refund your order minus the delivery costs.

You take full responsibility of entering the correct shipping details and accept this cannot be changed once you have placed the order. If incorrect, items will be returned to Just-Sweets and you are liable for any charges.

OUT OF STOCK PRODUCTS

From time to time, some products might be out of stock. In the event that a product you've ordered is out of stock (and has not been updated on this website), we will contact you via the email provided at checkout to update you/request a replacement product. If no replacement is desired, a refund for the out of stock product(s) will be processed. If we do not receive a response to the 'update you/request a replacement' email within 2 days, the closest alternative to the out of stock product(s) will be sent.

DELIVERY ISSUES

On rare occasions, there can be issues with deliveries. If the parcel has not yet been dispatched (you haven't yet received the dispatch email) please contact us and a member of the team will look into this for you.

If you have any further questions regarding your delivery issue, please contact us via email or the [Contact Us Page](#)